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Membership Terms & Conditions

The Wash Factory unlimited packages allows the customer to wash and keep their vehicle shining for 30 days with the three packages we offer that can be used once a day on one vehicle. They are quick and convenient way to keep a vehicle shining. Subscriptions can only be cancelled after the first month. Furthermore, Wash Factory offers an automatic renewal for subscriptions which automatically renews after the end of 30 days. The subscriber must request for a cancellation of automatic renewal in order to prevent unwanted renewal charge. No credits or refunds will be honored for a non-completion of the monthly subscription.

To participate this monthly subscription, a subscriber simply fills out a form with the vehicle information he/she would like register. Wash Factory provides RFID tag which will be fastened to the windshield of the registered vehicle. This tag minimizes the wait time as well as more convenient than any other automatic car washes. In the event of, replacing a windshield or unintentional damage to the tag must be reported to Wash Factory immediately for a replacement. If there is any attempt made to remove the RFID tag physically, the tag is now null and VOID. Wash Factory has the right to cancel, revise or modify subscription if abuse or breach is suspected. No credits or refunds will be granted for abusing and breaching. Subscribers must notify Wash Factory staffs for any change to their vehicles, ex. change in ownership of a vehicle to eliminate any potential confusion.

Three unlimited packages are strictly for the automatic tunnel use only. It Cannot be redeemed or used for any other equipment or goods, such as self-wash bays, RV station or front store products. Subscribers have option to purchase a upgraded wash by paying the difference amount at the time of entrance to the automatic tunnel.

By signing up for the unlimited wash packages and or automatic renewal, the subscriber agrees and is fully aware that his/her credit provided can be charged \$49.99 for ReSet, \$59.99 for ReLoad or \$69.99 for ReVamp per month plus applicable tax. Any discounts or promotions that Wash Factory offer cannot be applied or combined with above packages.

The subscribers must acknowledge that maintenance is required from time to time. In the event of down time due to maintenances or repairs, Wash Factory is not bind for any credit or refund. In the event that the automatic tunnel is closed due to extreme weather, ex -20c temperature or wind chill, the subscriber acknowledges that they must visit the store front on the day of closure in order for Wash Factory to add an extra day to the monthly subscription.

Wash Factory promises that our wash tunnel is very safe but the following is not covered under our guarantee; power antennas, previous damage, bug shield, luggage racks, sun visors, loose chrome, loose running boards, glued or taped on spoilers, and wipers.

X-CESS (Loyalty membership)

- \$5 for one-time sign-up fee
- Includes free \$2 loyalty points
- Earn 10% loyalty points for every money you spend
- No hidden charges after the first sign-up
- Free Birthday Wash – \$11 to redeem for free – on your birthday* (Legal ID verification requires)
- Free Replacement if card is worn (Old card must be returned)
- Receive the same bonus rate when X-CESS card is loaded
- No points will be granted for any retail item purchase
- The loyalty point cannot be redeemed for retail items
- X-CESS membership cannot be combined with fleet program
- Sign-up fee is non-refundable
- \$2 fee will be charged when replacing a lost card**
- Card balance must be treated like as real currency
- Only signee must handle the membership card***

**Birthday wash must be and can only be redeemed on your actual birthday. Wash Factory is not responsible for a birthday wash missed and/or cannot reimburse a missed birthday wash*

***Lost card must be replaced immediately in order to prevent unwanted transactions*

****Wash Factory is not responsible for any unwanted transaction caused by the 3rd party*

✓ Next Page: Membership Application Form

The Wash Factory

Unlimited Monthly Wash Membership Application

First Name :	Last Name :
Address :	
City :	Postal Code :
Phone :	Cell :
Email :	
Vehicle Maker :	Vehicle Model :
Vehicle Color :	Vehicle Year :
License Plate # :	
Receipt Barcode # :	

Options : Please select one

ReSet ReLoad ReVamp

Signature : _____

I have read and agree to the terms and conditions listed on the left and on the back of this brochure.

RFID Tag #

Credit Card Billing Info (if different from above)

Same:

Cardholder Name :	
Address :	
City :	Postal Code :
Credit Card # :	
Security Card # :	
Exp. Date(mm/yy) :	